



Privacy Policy

Effective Date: 13th August 2025

Last Updated: 13th August 2025

Family Friends of Prescott is committed to protecting your privacy. This policy explains how we collect, use, and safeguard your personal information when you visit our website or engage with our services.

Who We Are

Family Friends of Prescott is a registered charity (No. 1211173) based at St Paul's Church, Bryer Road, Prescott, L35 5DW. We provide trauma-informed support to families in the Prescott area.

What Information We Collect

We may collect and process the following types of personal data:

- **Contact Information:** Name, email address, phone number (e.g. via contact forms or referrals)
 - **Referral Details:** Information submitted when referring a family for support
 - **Volunteer Applications:** Information provided when applying to volunteer
 - **Website Usage Data:** IP address, browser type, pages visited (via cookies or analytics tools)
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How We Use Your Information

We use your information to:

- Respond to enquiries or referrals
- Provide support services to families
- Process volunteer applications
- Improve our website and services
- Comply with legal and safeguarding obligations

FAMILY FRIENDS OF PRESCOT
Registered Charity No. 1211173
Operating as a Charitable Incorporated Organisation (CIO)



We will only use your data for the purpose it was collected and will not share it with third parties unless required by law or with your explicit consent.

Cookies and Analytics

Our website may use cookies to enhance your browsing experience and collect anonymous usage data. You can manage your cookie preferences through your browser settings.

Data Security

We take appropriate technical and organisational measures to protect your personal data from loss, misuse, or unauthorised access. All data is stored securely and only accessible to authorised personnel.

Your Rights

Under the UK General Data Protection Regulation (UK GDPR), you have the right to:

- Access the personal data we hold about you
- Request correction or deletion of your data
- Object to or restrict certain types of processing
- Withdraw consent at any time (where applicable)

To exercise your rights, please contact us at:

 familyfriendsofprescot@gmail.com

Third-Party Links

Our website may contain links to other websites. We are not responsible for the privacy practices of those sites and encourage you to read their privacy policies.

Changes to This Policy

We may update this policy from time to time. Any changes will be posted on this page with an updated revision date.

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